



Customer Information

24 January 2007

Dear Customer

Import and export freight delays were experienced at the Sydney Freight Terminal earlier today.

We expect delays to continue throughout the afternoon as we clear the backlog.

We will keep you informed of further developments.

We apologise for the inconvenience.

A handwritten signature in black ink, appearing to read "Rugton", written in a cursive style.

Robert Lugton
General Manager Freight Terminals