

## Industry Update ICS Transition

On Saturday night, 12th April, the Integrated Cargo System had an extended change window to rehost the service on a new mainframe environment at the IBM Baulkham Hills facility. The activities throughout this period were completed as scheduled. Over the next few weeks, technicians will continue to closely monitor the system. Please report any incidents to the Customs Information and Support Centre.

Feedback on the change should be directed to your client manager at [industryengagement@customs.gov.au](mailto:industryengagement@customs.gov.au). We appreciate that this extended change window impacted on industry and would like to take this opportunity to thank you for your preparation, patience and support in achieving the ICS Transition.

CI&SC

Email: [cargosupport@customs.gov.au](mailto:cargosupport@customs.gov.au)

Phone: 1300 558 099

Fax: (02) 8339 6713