

29 October 2009

Sydney Freight Terminal Import Freight Delays

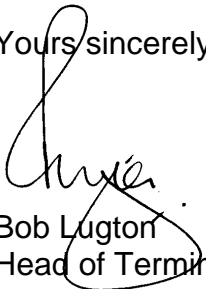
The Sydney Freight Terminal is currently experiencing delays in processing import freight as a result of unexpectedly large volumes of freight arriving at the terminal in the last 48 hours.

We are expecting the situation to continue throughout the day.

Please be assured that we are committed to doing everything possible to minimise the impact of the current situation and have increased staffing levels to assist clear the current volumes.

I appreciate and thank you for your understanding.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Bob Lugton". The signature is written in a cursive style with a large initial "B".

Bob Lugton
Head of Terminals