

03 November 2009

Melbourne Freight Terminal Import Freight Delays

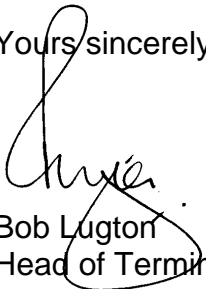
The Melbourne Freight Terminal is currently experiencing delays in processing import freight as a result of unusually large volumes of freight arriving at the terminal in the last 24 hours.

We are expecting the situation to continue throughout the day.

Please be assured that we are committed to doing everything possible to minimise the impact of the current situation including increasing staffing levels to assist clear the current volumes.

I appreciate and thank you for your understanding.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Bob Lugton".

Bob Lugton
Head of Terminals