

11 December 2009

## **Melbourne Freight Terminal Christmas Holiday Operations**

Please be advised of the following changes to the Melbourne Freight Terminal hours of operation over the Christmas, Boxing Day and New Year holidays.

### **Imports**

The import warehouse will operate between the hours of 0600 – 1330 on Christmas, Boxing Day and New Year holidays.

If you need to collect an urgent shipment outside of these hours, you may call the Duty Supervisor on 03 8336 5234 and they will make arrangements to release the freight, subject to normal Australian Customs approval.

Qantas Freight will once again offer free storage on both Christmas day (25 December) and New Year's Day (1 January) in addition to the normal 24 hour, free storage period offered to customers.

This means if a shipment arrives on 23 December, the shipment will be stored free of charge on both 24 and 25 December with storage charges commencing on 26 December.

### **Exports**

Loose export acceptance will operate between the hours of 0830 – 1200 and ULD export acceptance from 0830 – 1330 on Christmas, Boxing Day and New Year holidays.

If you have any enquiries please contact the Duty Supervisor on 03 8336 5234.

Finally, I would like to take this opportunity, on behalf of everyone at the Melbourne Freight Terminal, to offer our best wishes for a safe and happy festive season to you, your staff and families.

Yours sincerely

Greg Spiker  
Manager Freight Terminal Melbourne