

16 December 2010

### **Electronic Reporting of House Air Waybill Data for Shipments to London**

Effective from 01 January 2011, customers will be required by European Union Customs to supply electronic master (FWB) and house air waybill (FHL) data for all shipments destined for or transiting through the EU.

FWB and FHL information must be completed and transmitted to Qantas Freight or our Ground Handling Agent at origin, prior to lodgement of consignments destined for LHR.

Your shipment may be delayed and additional fees may be applied to any shipment lodged without an electronic FWB or FHL.

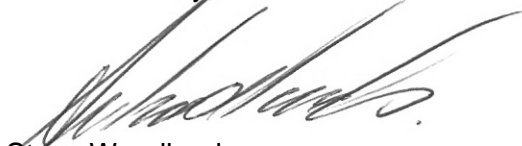
If your in-house system does not have the capability to send FWB or FHL data, registered users in Australia may use the free facility provided at [qantasfreight.com](http://qantasfreight.com). Similar facilities may also be available through local Ground Handling Agents for customers outside of Australia.

FWB and FHL information is already a customs requirement for shipments to the following countries:

- United States
- Malaysia
- India
- Canada
- Indonesia
- China
- United Kingdom

FHL information should not be sent for shipments to other destinations.

Yours sincerely

A handwritten signature in black ink, appearing to read "Steve Woodlands".

Steve Woodlands  
Head of Operations Development