

13 May 2010

Freight Deliveries Saturday 15 May

Please be advised that Qantas is planning a major upgrade of its Unisys computer servers this Saturday 15 May.

As a result Qantas Freight terminals will not be able to process import or export freight without prior arrangement during the following period:

- 1800hrs on Saturday 15 May to 0400hrs (AEST) on Sunday 16 May

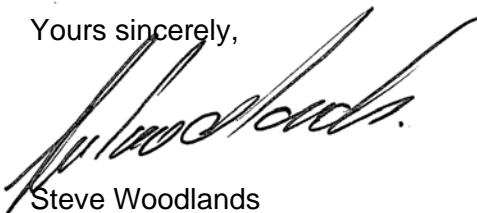
The electronic link between Qantas and Australian Customs will also be unavailable during this time.

If you have an urgent shipment that is expected to be delivered or collected during this period please contact your local terminal duty supervisor or our Customer Support Team on 1300 FREIGHT to make arrangements for this to be processed manually.

Our reservations and Customer Support team are unaffected by the outage.

Thank you for your understand as we conduct this essential systems upgrade.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Steve Woodlands".

Steve Woodlands
Head of Operational Development