



BEWARE OF FRAUD

Dear Industry Colleague:

Recent attempts have been made to collect money from BSP (Billing and Settlement Plan) and CASS (Cargo Accounts Settlement System) participants from fraudsters posing as IATA.

We would like to take this opportunity to share with you commonly used fraud techniques, IATA's communication practices, and what you can do to better protect your organization, available [here](#).

Key points include:

- Fraudsters will send emails that appear to originate from an "iata.org" email address that is not valid, in which case they will ask the recipient to reply to an alternate address.
- IATA communications will always come from an "iata.org" email address accompanied by a digital signature
- An authentic IATA invoice will never request payment into a non-IATA bank account
- All authentic IATA invoices are on IATA letterhead
- Be wary of requests to update bank account information
- Ensure that your systems allow you to read emails protected through digital signatures
- Should you receive a fraudulent communication, please notify IATA at information.security@iata.org

Please take a moment to review this information carefully and share it with your colleagues.

Regards

Des Vertannes
IATA Global Head of Cargo

Embedded Secure Document

The file http://www.iata.org/ps/financial_services/bsp/Documents/iata-facts.pdf is a secure document that has been embedded in this document. Double click the pushpin to view.

