

21 October 2005

**CMR Imports Update  
Stakeholders asked to collect their freight to avoid gridlock**

The Qantas Freight terminals in Perth, Brisbane, Melbourne and Sydney are processing inbound freight as it arrives, but our ability to continue doing so is dependent on stakeholders collecting their freight from the terminals as quickly as possible.

All four terminals are at critical capacity levels and delays in the collection of freight over the weekend will have a major impact, particularly at the terminals in Melbourne and Sydney.

Traditionally weekend collection of freight across all states is limited. Under the present circumstances I plead with stakeholders to ensure they plan the collection of freight from the terminals over the weekend and in particular on Saturday.

If you have any special delivery requirements please contact your local Terminal Manager and/or the terminal Operational Support Staff.

We are continuing to work closely with Australian Customs and Industry to resolve the various issues associated with the cut-over to the Imports phase of the Integrated Cargo System (ICS), and are doing everything we can to keep freight moving. Your continued support and co-operation during this challenging time would be appreciated.

Thank you in advance for your co-operation.

A handwritten signature in black ink, appearing to read "Lugton", written over a circular stamp or seal.

Robert Lugton  
General Manager, Freight Terminals