



AUSTRALIAN FEDERATION OF INTERNATIONAL FORWARDERS

A.B.N 43 008 576 681

QANTAS / AFIF Meeting re CTO Operations: Sydney April 04

Notes of AFIF Meeting with Qantas Cargo Terminal Management, Sydney April '04

1. All drivers to use the computer or web site to confirm what cargo has been checked in, rather than current practice of lodging a stack of MAWBS and expecting QF staff to check each one. If this is not done voluntarily then QF will make its use mandatory.
2. Drivers should not call down more units than they are able to take away. This is causing jams on the by - pass as drivers leave units behind.
3. QF will advise via AFIF of any maintenance problems or unit breakdowns.
4. QF are looking at the possibility do delivering cargo to the major forwarders to reduce the queues at the terminal.
5. QF are looking at possibly delivering large loose shipments via the by pass.
6. QF intend putting additional senior staff on the dock to better control loading procedures.
7. QF looking at ways to reduce time to collect loose cargo by grouping major forwarders cargo in one place.
8. QF are looking at reducing the number of truck that use the terminal as a car park.

Paul Golland
Director, AFIF - Aircargo Division

