

Qantas /AFIF Meeting re CTO Operations. Syd 13.7.2004

Notes of meeting.

Attendees: Bob Lugton; Rod Knight; Brian Hogan - Qantas.
Alan Barnes; Bruce Griffiths; Paul Golland - AFIF

1. Use of computer by drivers:- QF do not want to make this mandatory and are looking at ways to get customs documents to the forwarder quicker, whilst reviewing release of the pick up copy before cargo is checked in.
2. QF advises that there has been a marked improvement in drivers not calling down more units than they can take away. Please keep this up as it speeds up collections for everyone.
3. AFIF acknowledges that communication between QF regarding issues at the terminal is greatly improved and all are being made aware of any problems as they occur, by email.
4. QF is still looking at the possibility of delivering cargo directly to the major forwarders but need to get around legal arguments.
5. QF has implemented delivering large loose cargo via the by-pass, as promised.
6. Senior QF staff now operating on the dock, as promised
7. QF still reviewing grouping major forwarders cargo together. Issues include filming the process to avoid argument over piece count and putting cargo onto ULD's for release.
8. QF advise they are looking at plans to remodel the car park area to allow better utilisation of space. Watch this space for further details.
9. QF is looking at a system to do away with IDF / EDF 'stickers' and put ALL charges onto account. Further details will be provided in due course.
10. QF/AFIF agree a larger meeting with all interested parties should be convened to discuss the introduction of CMR. AFIF will advise the date and location neared the time.
