



Patrick Terminals

Patrick Stevedores
Holdings Pty Limited
ABN 63 060 462 919

PO Box 273,
Port Botany NSW 1455
Penrhyn Road
Port Botany NSW 2019

Tel: 02 9394 0000
Fax: 02 9394 0395

Facsimile Transmission

5 November 2004

NSW RTA

TRANSPORT COMPANY CUSTOMERS

VEHICLE BOOKING SYSTEM

As mentioned in our correspondence dated 19 May 2004, we have been pushing the industry to adhere to the published VBS protocols.

We are still seeing an extraordinary number of carriers arriving outside their booked slot times.

Effective as of Tuesday 9 November 2004, carriers arriving 2 hours or more outside their slot will not be serviced, the truck will be turned away and another slot will need to be booked.

To ensure futile trips are not experienced, we urge carriers to work with us and present within the booked time slot.

Regards

Brendan Bilston
Terminal Manager
Port Botany