



AIR SERVICES UPDATE

Friday, September 03, 2004

Dear Customer,

Since Patrick Air Services commenced international cargo handling operations in June 2002, we have established ourselves as a quality ground handling agent with a record for consistently delivering the highest level of service for our customers.

Effective 01 October 2004, we will be progressively enhancing our cargo security screening program designed to ensure the continual safety of our staff, our cargo handling terminals and all our customers who are working on or visiting our premises. The new procedures will also enhance the security of the cargo we handle prior to loading on an aircraft. We have also reviewed and updated other terminal service charges which is the first such review of these fees since June 2002. The terminal service fee schedule attached is effective 01 October 2004.

The screening methods we will implement include x-ray screening and explosive trace detection equipment designed to meet the future security requirements for air cargo handled in Australia. We are also enhancing other security elements of our business that will deliver our stated objectives of providing a safe and secure environment for our staff, our customers and the airport community.

Thank you for your continued support and we look forward to working closely with you in the future and delivering a safe environment for us all.

Yours Sincerely,

Peter Kuti
General Manager, Patrick Air Services Group

TERMINAL SERVICE FEES – EFFECTIVE 1ST OCTOBER 2004

IMPORT

EXPORT

1. Import Document Fee		
• Processing of import documents per air waybill		\$30.00 per MAWB
2. Import Terminal Handling Fee		
• Minimum charge per consignment		\$30.00
• Loose shipments per consignment per kilo		\$0.22 per kilo
• Shipper built (by-pass) ULD's delivered loose at the request of the agent (calculated on actual weight)		\$0.22 per kilo
3. Import Storage		
• Consignment recovered within 24 hours commencing from 2359 hours on day of arrival		Free of Charge
• Storage beyond 24 hour free period (calculated on actual weight)		\$0.15 per kilo per day
• Minimum charge per consignment		\$30.00
Note: Unaccompanied baggage may be stored for up to 5 days commencing from 2359 hrs on the day of arrival.		
4. Special Storage – Perishable / Valuable / By-Pass		
• Consignments recovered within 12 hours from arrival		Free of Charge
• Storage beyond 12 hour free period (calculated on actual weight)		\$0.15 per kilo per day
• Minimum charge per consignment		\$30.00
• Unitised cargo per day:		
>Type 2, 5 & 6A ULD's		\$300.00 per ULD
>Type 8 ULD's		\$150.00 per ULD
5. Import Valuable Cargo Handling		
• Handling and provision of special services		\$75.00 per consignment
6. Customs Screen Free (C150/155 Status)		\$10.00 per MAWB

1. Export Document Fee		
• Processing of export documents per air waybill		\$30.00 per mawb
2. Dangerous Goods Inspection		
• Checking cargo & documents against IATA Dangerous Good Regulations at point of origin:		
> Per consignment		\$42.00
> If consignment is rejected (Fee payable before consignment is returned to agent.		\$18.00
Note: A subsequent fee of \$42.00 is to be paid relodgement of cargo & documents		
3. Export Valuable Cargo Handling		
• Handling & provision of special services for VAL cargo per consignment		\$75.00
4. Export Storage		
• Consignment lodged within 24 hours prior to uplift		Free of Charge
• Storage beyond 24 hour free period (calculated on actual weight)		\$0.15 per kilo per day
• Minimum charge per consignment		\$30.00
Fees subject to GST		
5. Special Storage – Perishable / Valuable / By-Pass		
• Consignments lodged within 12 hours prior to uplift		Free of Charge
• Storage beyond 12 hour free period (calculated on weight)		\$0.15 per kilo per day
• Minimum charge per consignment		\$30.00
• Unitised cargo per day:		
> Type 2,5 & 6A ULD's		\$300.00
> Type 8 ULD's		\$150.00
Fees subject to GST		
6. Export Security Screening		
• Screening of export cargo		\$25.00 per mawb
Fees subject to GST		

Notes:

1. Import fees are subject to 10% GST.
2. 10% GST is applicable to export storage fees and export security screening only.
3. All Services provided by the members of the Patrick Group are subject to Patrick's Standard Conditions of Contract, a copy of which is available on request or may be viewed online at the Patrick website at www.patrick.com.au/conditionsofcontract. Patrick's Standard Conditions of Contract exclude Patrick's liability in certain circumstances and include indemnities which benefit Patrick.