

Q. When will be the last day I can use stickers to pay Terminal Service Fees?

A. 31 January 2005

Q. What happens to unused stickers after 31 January?

A. Account holders can request a credit against their account. Please find further details below.

Q. How do I request a credit for my unused stickers?

A. To request a credit for unused stickers, please fill in the attached form.

It is important that all the details in the form are completed, and unused stickers with voucher numbers are attached and returned with the Sticker Claim Credit Form to:

Qantas Freight Finance
QCC6
203 Coward Street
MASCOT NSW 2020

These will then be verified and the checked amount will be credited against your current account. If for any reason the sticker value verified by Qantas Freight Finance is different from the completed form, you will be contacted.

Q. How is this going to make things easier for me?

A. You won't have to pre-pay fees and provided you have an account you'll be able to put charges on account, with the convenience of **14 days** to settle your account. Customers who currently don't have an account with Qantas Freight are welcome to take up this option. Contact Customer Service at your local Qantas Freight Terminal.

Q. What happens if I don't have an account? Can I pay any other way?

A. Customers without an account can pay by EFTPOS, credit card, cheque or cash.

Q. What happens if I already have an account?

A. If you already have an account with us you don't have to do anything, your existing account arrangements will remain unchanged.